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January 11, 2013

VIA ECFS

Ms. Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street SW
Washington, DC 20554

Re: XO Communications, LLC Section 63.71 Application - WC Dkt. 12-371;
Comp. Pol. File No. 1074

Dear Ms. Dortch:

On December 7, 2012, XO Communications, LLC ("XO") filed an application ("Application"), pursuant to Section 63.71 of the Federal Communications Commission's ("FCC" or "Commission") rules, seeking authorization to discontinue the provision of selected domestic dial up services. Specifically, XO sought to discontinue the provision of its Consumer Dial and Corporate Dial-Up service offerings.

XO is aware that two of its subscribers, out of a total of approximately 2,000, have submitted letters to the Commission expressing concern regarding XO's planned service discontinuance. XO takes such concerns seriously and, as discussed below, has contacted the customers to address their concerns.

XO reviewed the correspondence from its subscriber, Mr. Dennis Ambrisco. On January 2, 2013, an XO representative attempted to contact Mr. Ambrisco and ultimately spoke with him on January 3, 2013. The representative answered Mr. Ambrisco's questions regarding XO's reason for discontinuing the dial up service and also identified other service providers that the subscriber could contact to receive service. Mr. Ambrisco noted that he was already in contact with one of the service providers and expressed his appreciation for XO's efforts to assist him. An XO representative spoke with Mr. Ambrisco again on January 7, 2013, and XO is pleased to report that Mr. Ambrisco was able to obtain service from a new service provider.

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XO also reviewed the correspondence submitted by Mr. Richard Gonsett. After reviewing its records, XO has determined that the discontinuance of Mr. Gonsett's service will be the subject of a future discontinuance application. Consequently, his service will not be discontinued on January 21, 2013 but instead will be discontinued at a later date. XO representatives have been in contact with Mr. Gonsett and informed him that his service will not be discontinued on January 21, 2013.

Many alternatives to XO's dial-up services are readily available to customers. Service alternatives include, but are not limited to, dial-up and broadband services offered by numerous other service providers. XO has advised its affected customers of the upcoming service discontinuation and, to the extent a customer notifies XO that the customer needs assistance in identifying service alternatives, XO will assist that customer, as it has done with Mr. Ambrisco and Mr. Gonsett, in seeking to resolve its issues.

XO recognizes the importance of its dial-up services to its customers and strives to ensure that its customers' needs will continue to be met.

Please contact the undersigned at (202) 342-8614 if you have any questions.

Respectfully submitted,



Thomas Cohen
Denise N. Smith

Counsel to XO Communications, LLC

cc: Rodney McDonald, FCC (via e-mail)
Carmell Weathers, FCC (via e-mail)